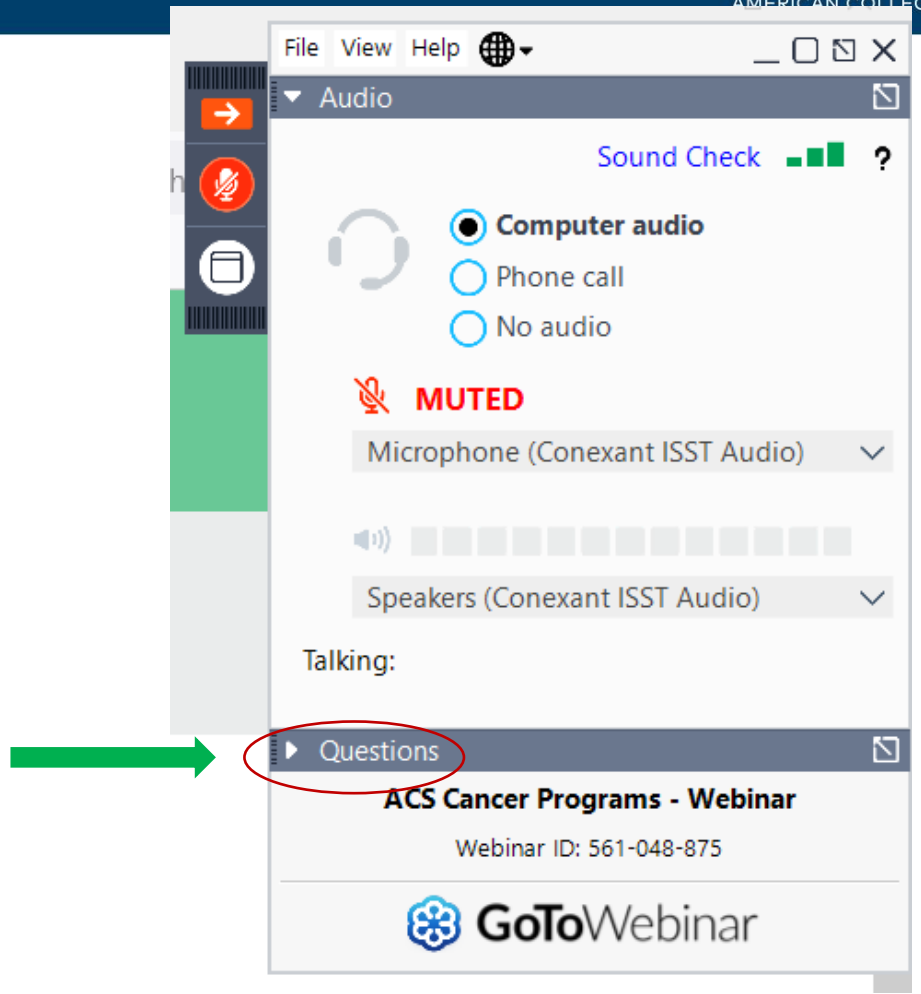
Commission on Cancer
American College of Surgeons

Breaking Barriers: Data in and Data out

May 12, 2023

Logistics

- All participants are muted during the webinar
- Questions – including technical issues you may be experiencing – should be submitted through the question pane
- Questions will be answered as time permits; additional questions and answers will be posted on the website
- Please complete the post-webinar evaluation you will receive via email



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Introducing our Moderator and Panelists

Dr. Laurie Kirstein, MD, FACS
Attending Breast Surgeon
Memorial Sloan Kettering Cancer Center
Associate Professor
Cornell University Medical College

Lauren Janczewski, MD
ACS Cancer Program Scholar

Susan Hedlund, MSW, LCSW, OSW-C, FAOSW
Chair, Member Organization Steering Committee

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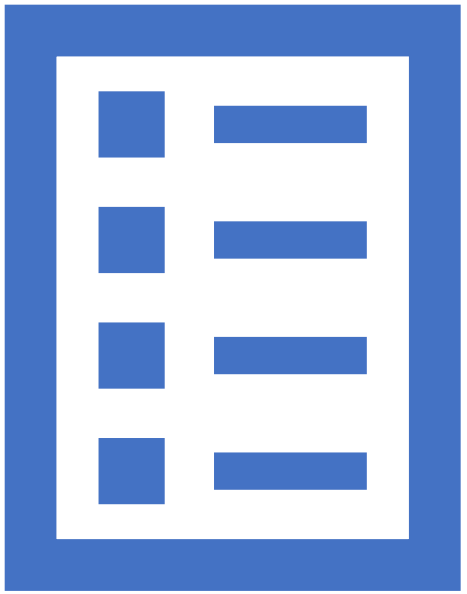
Agenda for today

- **Welcome**
- **Data Overview**
- **Common questions and findings**
- **Psychosocial screening and assessment: What we know, What we need to know**
- **Q and A**



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Looking at Baseline Data

Lauren Janczewski

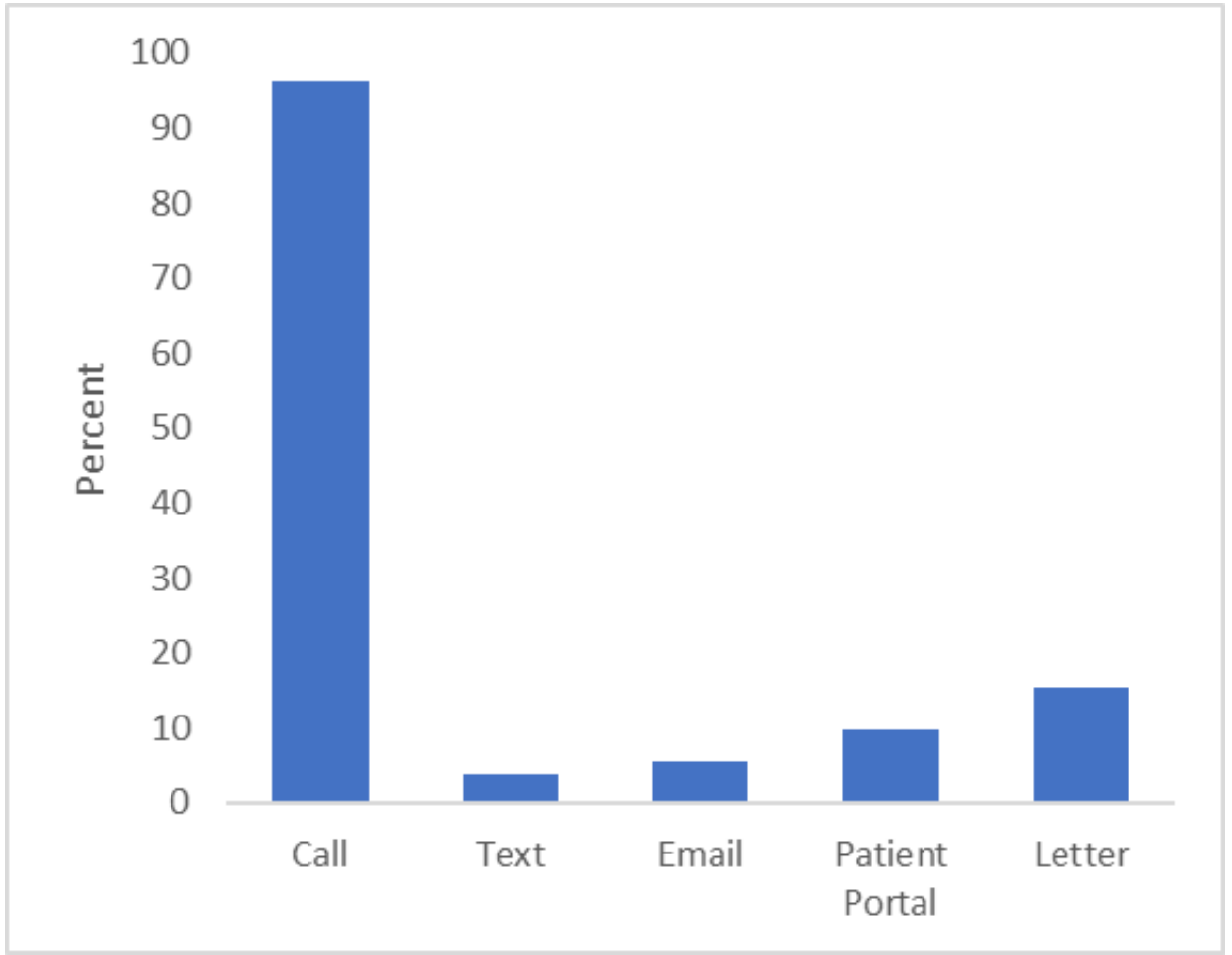
Participating Programs

- 366 total programs
  - 292 had patients with 3 or more missed appts (**79.8%)**

Type of Program	N (%)
Academic	41 (11.2%)
Comprehensive Community	99 (27.0%)
Community Cancer Program	60 (16.4%)
Integrated Network	110 (30.1%)
Other	56 (15.3%)

Baseline Systems in Place

No System = **1.8%**



Total Disease Site Submissions

- 837 total submissions across all disease sites
  - Median # of submissions per program= **2 (IQR 1-4)**
  - 463 had patients with 3 or more missed appts **(55.3%)**

Breast	GI	GYN	H&N	Lung	"Other"	Prostate	Rectum
55.5%	35.3%	35.7%	62.4%	55.6%	79.6%	50.4%	50.9%

Rate of 3 or More Missed Appointments
All Disease Site Submissions

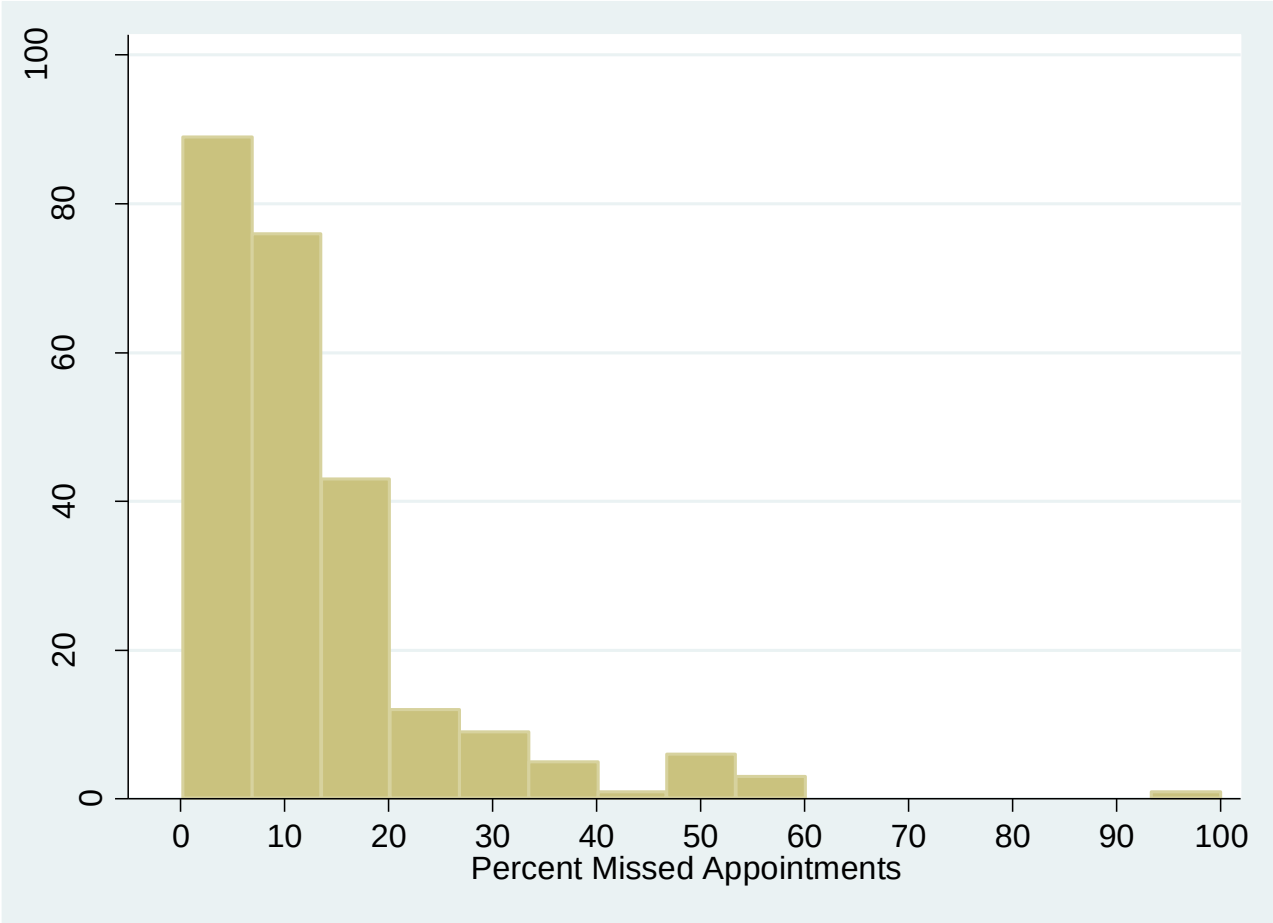
- Including submissions with zero missed appointments
  - Median 3.7% (IQR 0-16.7)

- Excluding submissions with zero missed appointments
  - **Median 14.3% (IQR 7.7-29.3)**

Rate of 3 or More Missed Appointments
By Individual Program

- Including programs with zero missed appointments
  - Median 7.1% (IQR 0-13.8)

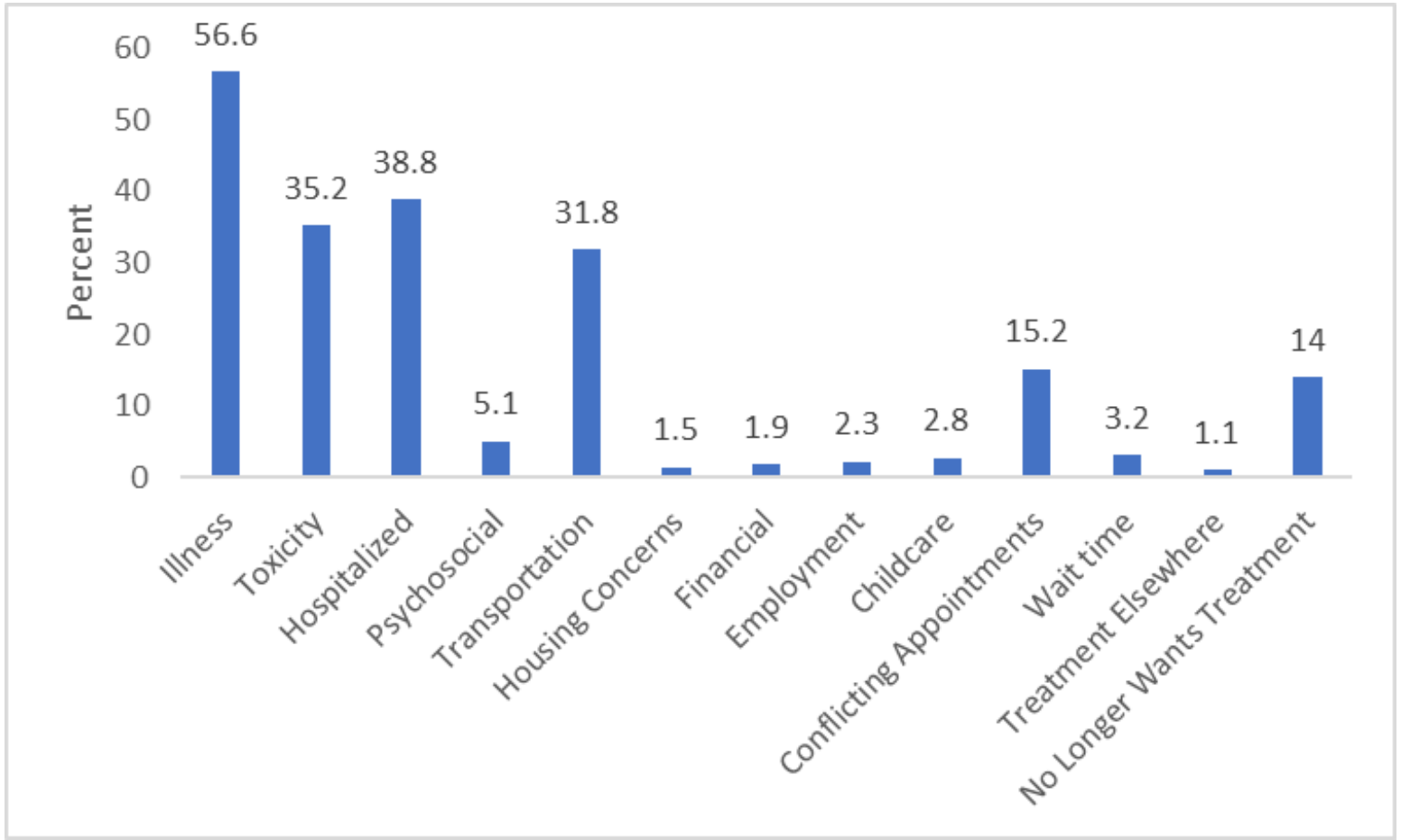
- Excluding programs with zero missed appointments
  - **Median 9.8% (IQR 5.4-16.1)**



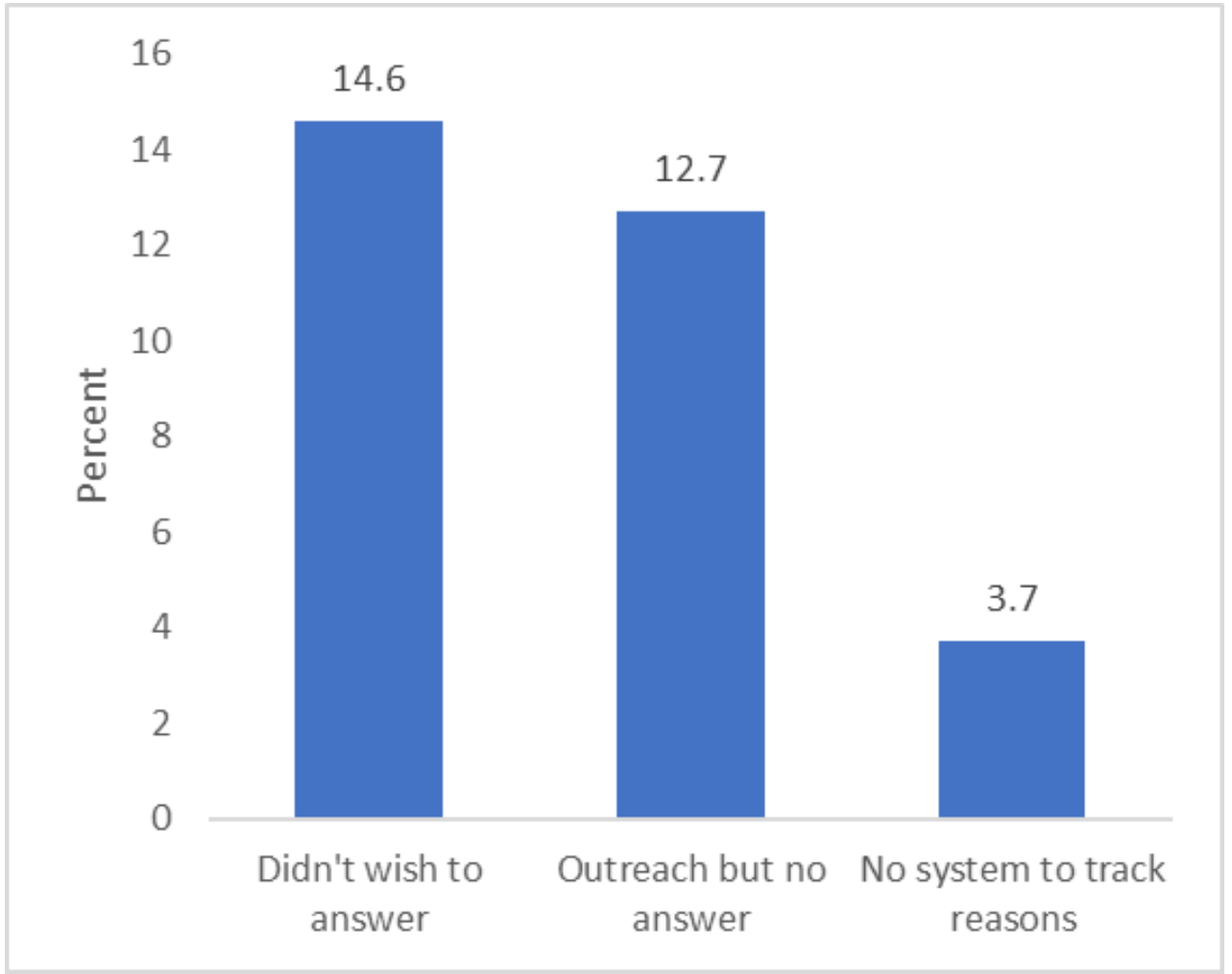
Missed Appointments by Disease Site

Disease Site	Submissions (N)	Patients (N)	Median (IQR)
Breast	105	242	7.7% (4.8-14.3)
GI	17	37	50% (18.2-50)
GYN	20	34	22.5% (14.3-50)
H&N	87	183	22.2% (11.1-38.5)
Prostate	65	122	10.5% (7.1-20)
Lung	63	113	20% (10-30)
Rectum	27	34	50% (25-50)

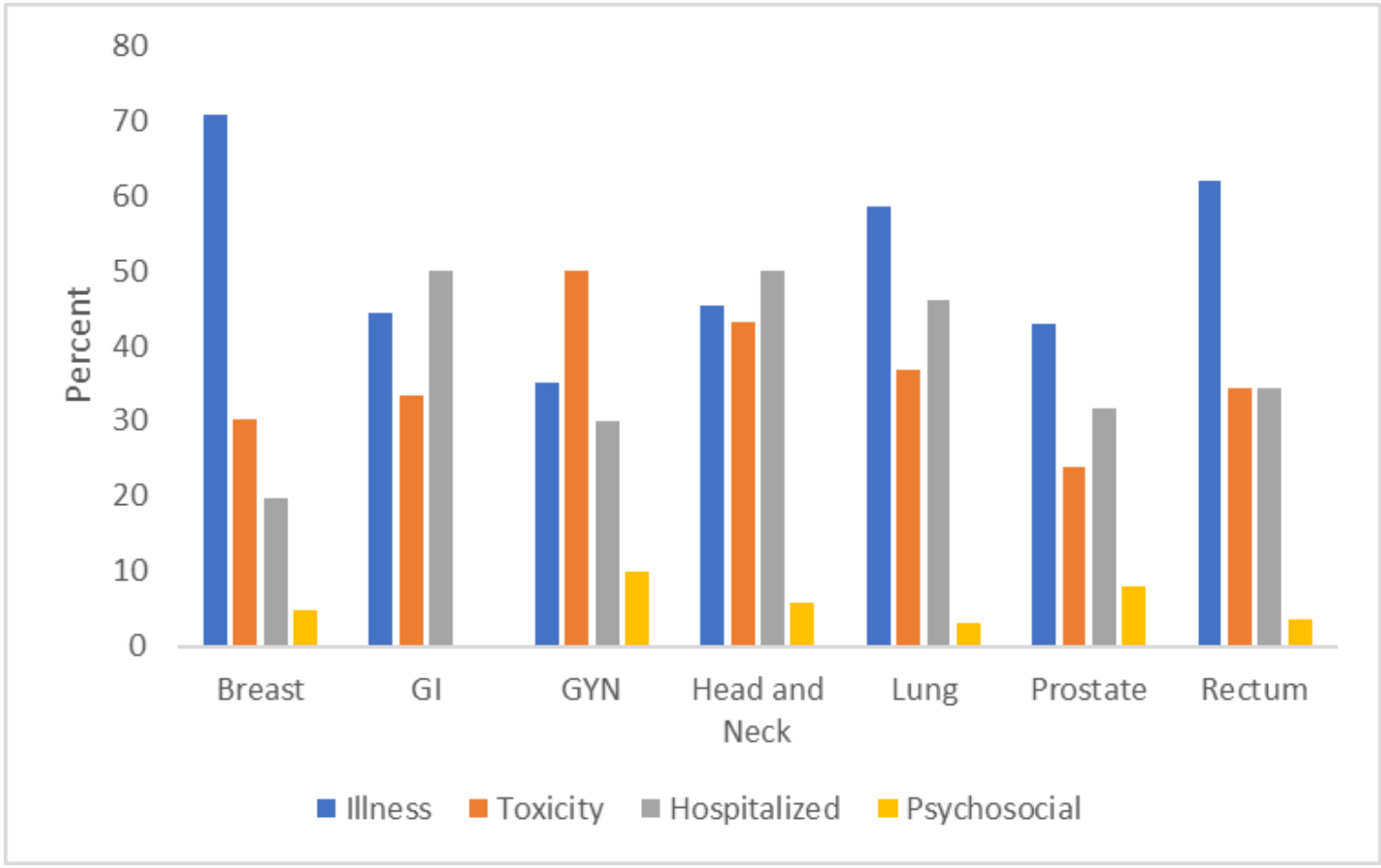
Reasons for Missed Appointments



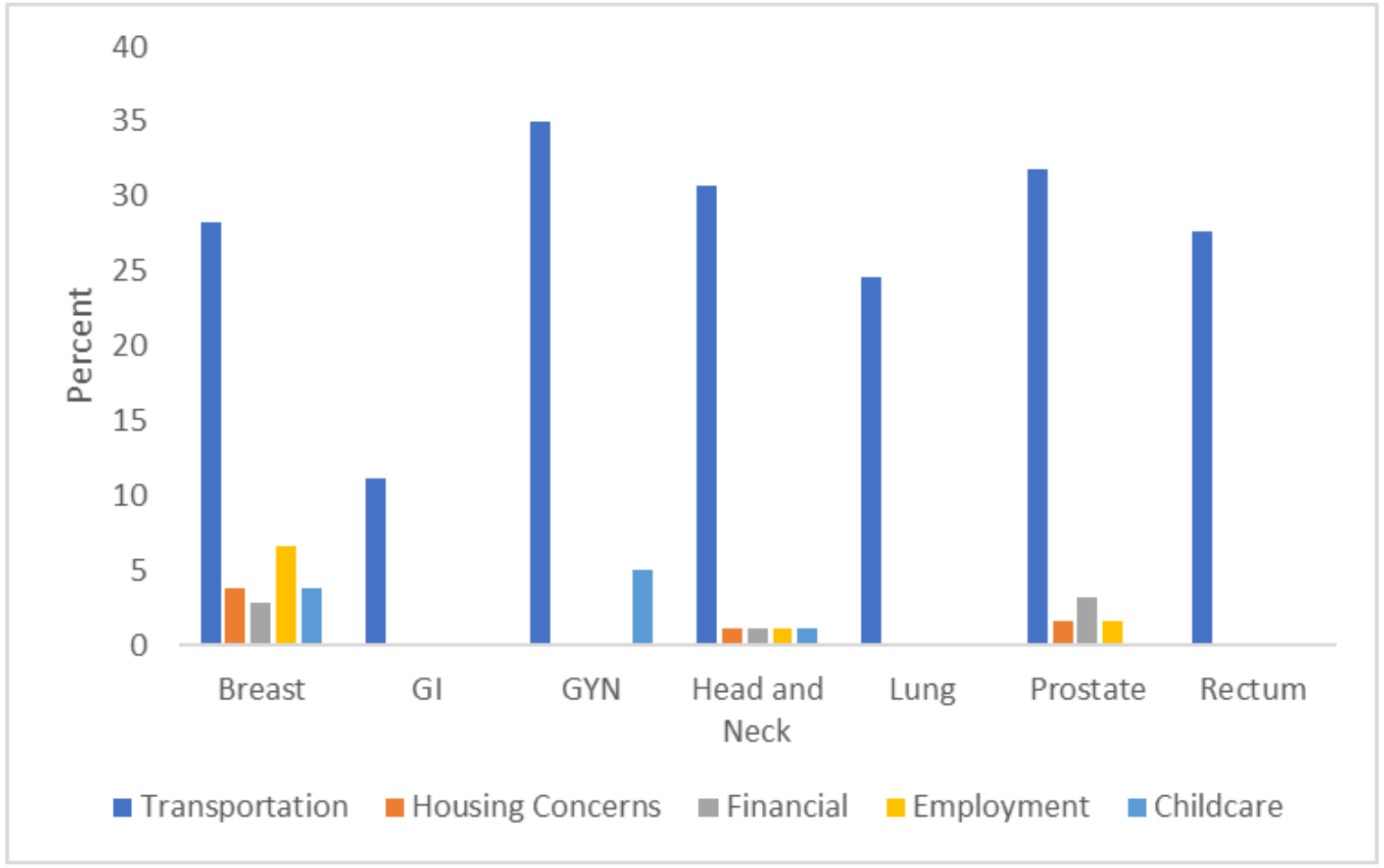
Outreach


16
14
12
10
8
6
4
2
0
Percent
14.6
12.7
3.7
Didn't wish to answer
Outreach but no answer
No system to track reasons

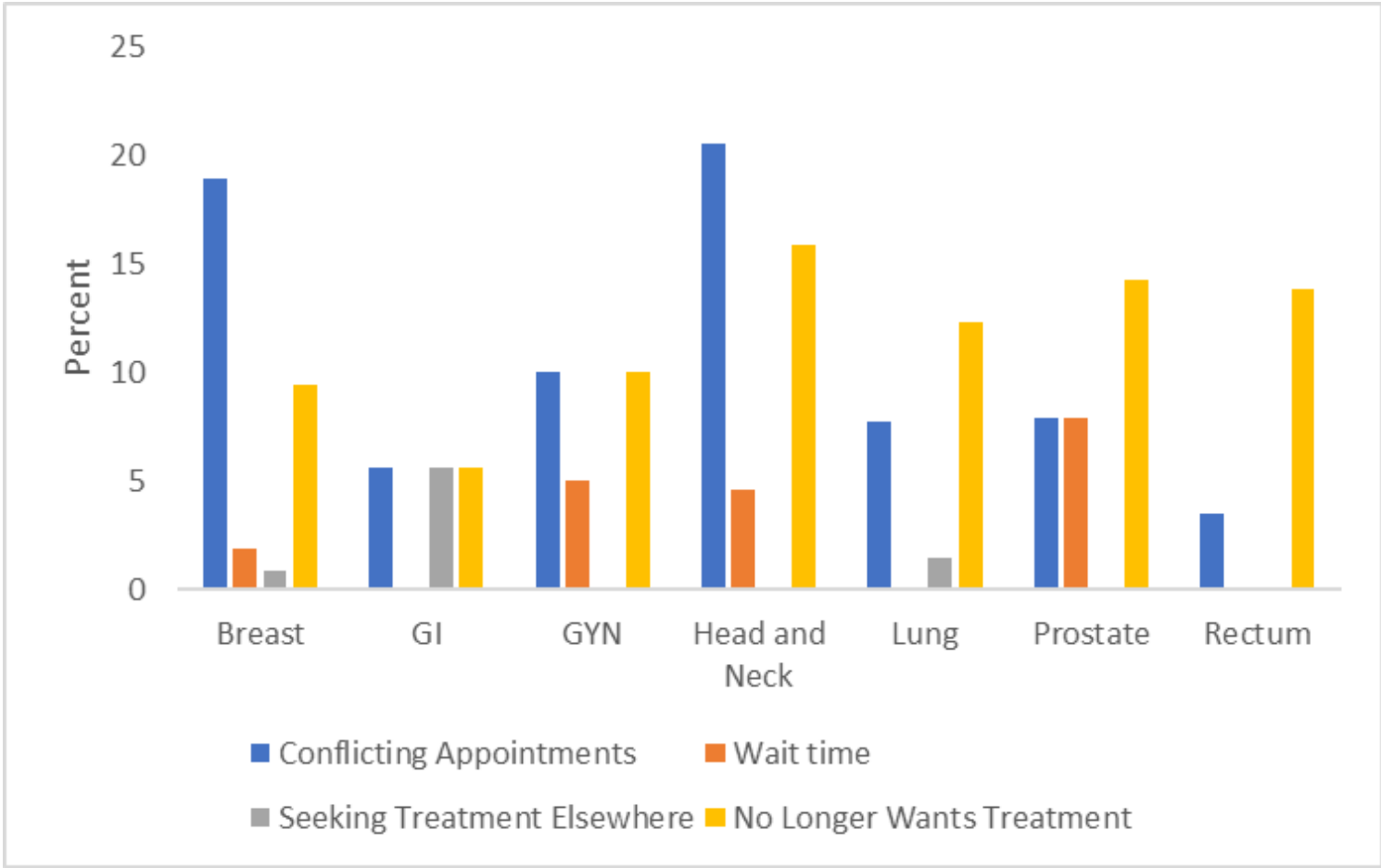
Illness, Hospitalization, Psychosocial Factors



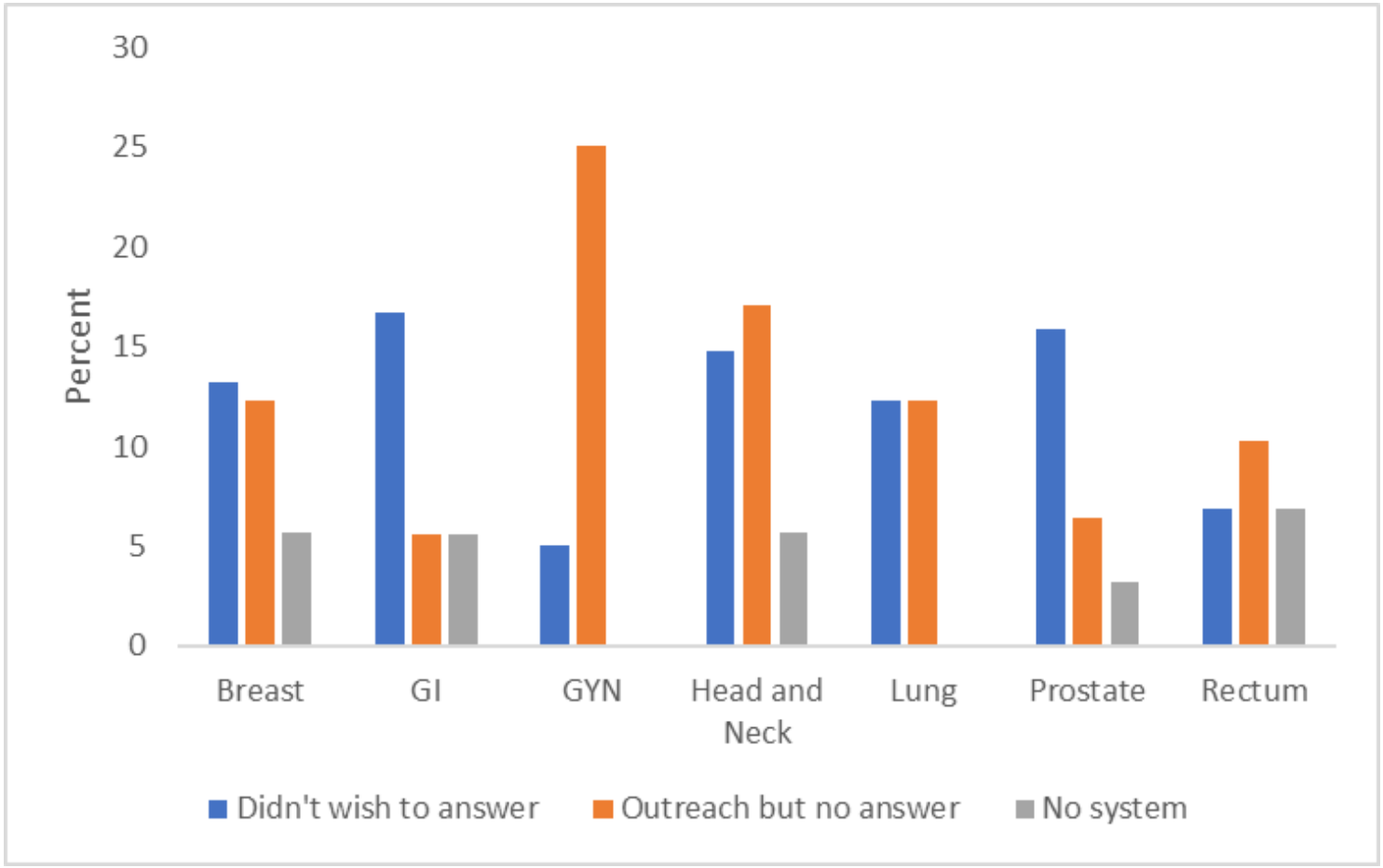
Socioeconomic Factors



Healthcare Systems



Outreach


30
25
20
15
10
5
0
Percent
Breast
GI
GYN
Head and Neck
Lung
Prostate
Rectum
Didn't wish to answer
Outreach but no answer
No system

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Common Data Questions

Laurie Kirstein

Common Questions

- Do I have to report and separate out by disease site?
- Many of our patients don’t miss 3 visits. Can I submit data on 2 or more missed visits instead?
- Data collection is taking awhile because I don’t know how to pull reports from my software. Can you help?
- The reason my patient “no-showed” is not listed in the REDCap form. What now?
- Should I include cancel? Or only no show? My report differentiates

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Connecting patients to resources. The “What, when, and how” of assessing for psychosocial needs

Susan Hedlund

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SAVE THE DATE

QSC 2023

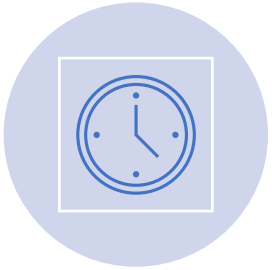
Quality and Safety Conference

July 10-13, 2023 | Minneapolis, MN

#ACSQSC23

Breaking Barriers: Important Dates

Cancer PROGRAMS
AMERICAN COLLEGE OF SURGEONS



Ongoing: Continue to work on your community asset map

Early June: Aria and Mosaiq specific webinars

June 30: Data Metrics Due; Will include questions about progress of Community Asset Map

Emailed directly to the primary contact inbox by June 15

July 28 at 12pm CT- Webinar

- If you need to change your primary contact: email cancerqi@facs.org

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Q and A

Reach out to cancerqi@facs.org